

## *Boost performance, tighten security, and extend the life of your IT assets*

Your network or application is down – you need it corrected quickly or your business suffers through loss of productivity, revenue, or image.

With **Able24x7** from **Able Automation**, corrective action is already underway to get you up and running again.

### *Today's Business Environment*

Your business is more dependent than ever on your network's availability, performance, and security – your software applications are business-critical.

Every moment that your employees can't send or receive e-mail, or access a database, your company is losing money and alienating customers.

- If your email is website is unavailable, you are losing opportunities
- If your network is slowed by interactive games or is simply too small for your requirements, your productivity is suffering
- If someone is gaining unauthorized access to your network, your security is compromised

### *What Able24x7 Means to You*

**Able24x7** means that **Able Automation** is continuously monitoring the health of your infrastructure. It isn't only for crisis management – it also provides:

- ✓ Detailed reports, where you can view your IT information structure in a format that is easy to understand and always up to date
- ✓ Web-based performance reporting – IT information in a format that allows you to understand the real performance of your IT infrastructure
- ✓ Real-time hardware and software inventory – you will know exactly what equipment and software has been installed, and where the system resources are being used

### Key Benefits

- Decrease in costly downtime
- Improved network performance
- More consistent IT management
- More productive visits from **Able Automation**
- Proactive approach to network stability
- Increased confidence in your network infrastructure
- Automated routine administrative functions
- Real-time expert system problem detection and correction
- Secure communication to **Able Automation**
- Reliable problem monitoring, reporting, and correction across your network
- Protection against security breaches

### *With Able24x7, you can:*

- ✓ *Make sure you're getting full usage of your system before upgrading or expanding.*
- ✓ *Make sure you know exactly what software has been installed on your network.*
- ✓ *Be aware of upcoming problems, so you can consider proactive contingency plans and minimize downtime*

#### System Requirements:

Windows XP Pro, Windows 2000 Pro/Server, or Windows 2003

## **Able24x7** – *Features and Benefits*

Your business success depends on your IT infrastructure. You need **Able Automation** to deliver proactive services that not only keep your network up and running, but running effectively and efficiently.

**Able Automation's** complete **Able24x7** package means you will see increased performance, security, and reliability – immediately, and at an affordable price.

### **Quick Response**

- ✓ **Able Automation** knows what issues are affecting your network, and can respond before they become critical
- ✓ Intuitive comprehensive “central dashboard” keeps **Able Automation** informed on the health of your network – color-coded for fast problem determination (red, yellow, green)
- ✓ Automatic alert dispatch to **Able Automation** for guaranteed quick response to problems at your site

### **Security Monitoring**

- ✓ Flags unauthorized access attempts
- ✓ Allows you to control the software content at your site
- ✓ Ensures that your business resources are used appropriately – not for high-bandwidth interactive games or illegal peer-to-peer sharing
- ✓ Flags account lockouts
- ✓ Patch inventory ensures your operating systems are up to date and not exposed to vulnerabilities

### **Detailed Site Level Inventory**

- ✓ Automatically collected, ensuring accuracy
- ✓ Up-to-date hardware, software and patch information
- ✓ Reports for planning and problem diagnostics

### **Graphical Performance Reporting**

- ✓ Graphical view with service level threshold lines for easy-to-read performance reports
- ✓ Provides you with a basis for capacity management and upgrade planning
- ✓ Automatically generated, ensuring accuracy

### **Integrated Trouble Ticket System**

- ✓ Trouble ticket system for problem logging, tech dispatch and resolution information
- ✓ Provides you with a tracking system for work done by **Able Automation**

### **Remote Management and Communication**

- ✓ **Able Automation** can remotely resolve issues without expensive on-site visits (using a secure VPN system)
- ✓ Very low bandwidth requirements – does not slow down your network response time

### **Easy to Install**

- ✓ Minutes for **Able Automation** to download, install, and configure – no disruption to your work environment
- ✓ Improved performance reporting, security, and asset management – immediately

#### **System Requirements:**

Windows XP Pro, Windows 2000 Pro/Server, or Windows 2003